

Terms & Conditions

- All terms are per week or part week and a non-returnable deposit of one-third is payable on booking. The balance is due 4 weeks before arrival. Payment may be made by BACS bank transfer, debit/credit card, cash or cheque. (A 3% surcharge will be made on credit card payments) Cheques should be made payable to “Trenwydd Farm Holiday Cottages” and addressed to Trenwydd Farm Holiday Cottages, St Dogmaels, Cardigan, Pembrokeshire SA43 3BJ.
- Bookings may be made online using our Availability Calendar (reserve bookings) or by telephone or email.
- The client is liable for the full rental in the event of cancellation and we would therefore strongly recommend you consider taking out insurance to cover the cost of your holiday. (Please check your home insurance or even your bank account – you may already be covered).
- Cottages are let and furnished for the guests named on the booking form only. An additional charge of £30 per person per night will be levied if any extra guests are found to be staying in the cottage without prior permission.
- Well behaved children are welcome; they are expected to treat the cottage, its contents and all areas with respect. Parents/Guardians must take responsibility for their children who a) play at their own risk b) handle or feed any animals at their own risk c) use the swimming pool and hot tub spa at their own risk. Parents/Guardians are advised to be present at all these activities especially very young children.
- Heating is by Economy 7 electricity. Electricity from 1st May to 30th September is free – there is no charge. From 1st October to 30th April there is a nominal charge of £3 per night.
- The **swimming pool** and **hot tub spa** sited at Ty Twt (Cosy Cottage) are for the **sole use** of **Trenwydd Farm resident guests** and its owners. All persons using them do so at their own risk. **Children must be accompanied by an adult swimmer** and parents/guardians must accept full responsibility for their safety. Children are not allowed in the pool or hot tub area unaccompanied. Guests must sign the book when entering the pool and hot tub. These restrictions are fully enforced. Any extra day visitors to the cottages must seek permission from the owners if they wish to use the swimming pool or hot tub and a charge of £10 per person per hour will be levied. Permission may not be granted at peak times as the pool and hot tub is primarily for resident guests only.
- Guests using the hot tub spa at Ty Twt (Cosy Cottage) do so at their own risk. Children must be accompanied at all times. The lid must always be replaced when not in use to avoid danger.
- All vehicles and their accessories and contents and all personal items and baggage are left at owner’s risk. The proprietor will not be responsible for loss or damage thereof or thereto from any cause whatsoever or from negligence from their servants.
- Guests are responsible for their cottage and its contents and are liable for any damage whatsoever including soiled carpets, mattresses and bedding. Any damage incurred must and will be paid for. We reserve the right to charge to your card or other means any extras and / or damages and / or additional cleaning costs that become liable due to any infringements of these terms and conditions.
- **The establishment is non-smoking** but ash trays are provided for smoking out doors.
- **Dogs** are permitted at a charge of £5 per day and **must** be pre-booked as they are only allowed in certain cottages. Dogs **must** be kept on a lead at all times around the cottages and gardens and in no circumstances are they permitted in the children’s play areas. You will need to bring your dog’s bed or preferably a crate as they are allowed on the clear understanding that they must **not** lie on any of the furniture or carpets. Pets must **not** be left alone in the cottage or gardens at any time. The cottage must be vacuumed during your stay and on the morning of departure. Dogs must be bathed before arriving. Wet dogs **must** be dried off before entering the cottage.
- We reserve the right to amend our terms without prior notice
- Provisional bookings for the following year will be accepted with a one-third deposit thus ensuring first choice of dates and cottage/s.
- While the Wifi is offered free of charge, the owners cannot be held responsible for any technical difficulties that may arise resulting in the disruption of the service.